

Terms, Warranty & Follow-Up

Retail Sales Warranty

Any tree or shrub sold at retail cost, that has been cared for properly, will be guaranteed for a 60 day period from the date of purchase. Should a plant die, the plant and receipt must be returned to the garden center for replacement. No items will be replaced without a receipt.

Installed Plant Material Warranty

Projects Under \$1,500.00 (60 Day Warranty*)

Projects Over \$1,500.00 (1 Year Warranty*)

Provided payment of the bill has been made in full, we will replace one time only, at no charge, any tree or shrub* that fails to survive for a 1 year period following installation. There is no warranty on replacements.

*We do not warranty bulbs, perennials, ornamental grasses, annuals, ground-cover, roses, rhododendrons, holly, flowering dogwood trees and azaleas due to their tender nature. Sod is guaranteed to be fresh when delivered and has no guarantee beyond that point. Seed or seeding is not guaranteed.

For further information ask for a "Terms, Warranty & Follow-Up Sheet" or consult our staff for details.

Terms

Unless other arrangements have been made prior to beginning the project, payment is due in full upon completion and is expected to be received within 2 weeks. Credit cards are accepted.



Grieder

LANDSCAPE SERVICES ~ LAWN MAINTENANCE ~ DESIGN/GARDEN CENTER

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3/4/16

Design Services



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LANDSCAPE SERVICES ~ LAWN MAINTENANCE ~ DESIGN/GARDEN CENTER

For Your Outdoor Enjoyment . . .

We Offer 3 Levels of Design Services

Grieder Landscaping has one of the most experienced staff of Landscape Designers in Central Illinois. We incorporate our individual specialties and work together to create design solutions for your particular project. The following is a brief description of our design services.

A. In-Store Design Ideas & Sketches

This level of design is for our do-it-yourself landscape customers who just want some brief ideas for a particular area of their yard. Your pictures and measurements will be used to do a quick sketch by one of our staff (which will not be drawn to scale or be in much detail) to help you with plant placement. This service is of no charge to our customers. Appointments are recommended.

B. On-Site Consultation & Estimate

One of our design staff can meet you at your property to give you ideas for your specific situation. During this brief consultation they can sketch out some simple design ideas that will help you with your project. These sketches will not be drawn to scale or contain a great amount of detail. The designer may also be able to propose a cost estimate for installation by our landscape installation crews. For consultations within 15 miles from our office and up to 1 hour there is no charge. Consultations over 15 miles from our office or exceeding 1 hour will be charged at \$80.00 per hour (\$80.00 minimum charge).

C. Detailed Landscape Plan

As above, one of our designers will meet with you for an initial no cost consultation on your property whether that be a residential home or a commercial site. They will ask questions about your situation and begin to form a direction that should be taken. The designer will then take measurements or use building plans if available, to create a detailed landscape plan. This plan will be drawn to scale and will include a job cost estimate for the project. The designer can help you create a plan to meet your current budget or help determine the best ways to phase your project over several years.

The design fees for this level of design will vary depending on the complexity of the project proposed. Fees for most residential landscape projects fall in the \$75-250 range.

...your lifestyle, your landscape, your enjoyment

The first step in creating your outdoor living space is to determine just what it is that you will want or desire for your property. Whether your home is small or large, new or old, your careful thought and input will enable us to develop a design to fit your situation. Please take some time to answer the questions below to help us in this process. Please have it completed when you meet with our landscape designer.

-Specific Problems, Concerns, Dreams, Goals or Requirements

-How would you describe your decorating style or tastes?

(contemporary, country, formal, etc.)

-Do you enjoy working in the yard and to what level of care do you want to maintain?

-Do you have a budget for this project?

-Do you have any future additions or changes to the property?

-Will you maintain your own landscape?

-What landscape needs, areas or features are important to your family?

Paver Patio Mulch Grill / Fireplace / Fire Pit

Retaining Wall Decorative Rock Children's Play Area

Walks/Paths Perennials Pool or Spa

Entertaining Area Annuals Vegetable Garden

Water Feature Other _____

... You've just gotta get to Grieders